

At **Big Motoring World** each and every valued customer is guaranteed to receive the best service than can be offered by any other big BMW dealership. Easily located on the A20 as West Malling, Kent it is home to an extensive and diverse range of BMW models – all in optimum condition and of exceptionally high quality. From the time that Big Motoring World extended its site to enable them to hold more than eight hundred vehicles at any one time, they have seen their organization grow from strength to strength. No other big BMW dealership can compare to Big Motoring World as they currently hold the title as Britain's largest independent specialist dealer of pre owned BMWs. This has propelled them to the fore front of the motor trade industry in their particular field – the efforts of which were recognised by Motor Trader in 2010. This was a golden year for Big Motoring World for this was also the year that saw them extend their site to hold their big BMW collection.

Not only has this exceptional dealership grown in size but so too has the personal development of its highly trained work force. Each member of the Big Motoring World family is highly qualified within their individual roles and carries a wealth of extremely useful expertise when it comes to all matters pertaining to these reputable cars. All personnel can offer in-depth information and incredible amounts of detail should this be necessary together with an unsurpassed dedication to customer care and satisfaction.

Big Motoring World is fortunate to have on board a sales team that are gifted at establishing exactly what each client not only needs but expects from their pre owned BMW. This enables them to have an insight into customer's daily schedules and match these requirements to specific models with a view to test drive. The ultimate goal of the professional sales person is to find the ideal model which will slot easily into their customer's lives. It may be that its main use is for business purposes – why not allow the team to offer some extra features that will benefit the client and personalize the BMW? Hands free phone kits are a popular added extra as they allow you to carry on with your busy work schedule whilst on the road. Or is it a car just for recreational purposes? In that case why not have a complete make-over of the interior upholstery to a colour and material of your choice? Big Motoring World is not only big BMW dealers but they are big on customer care too.

When you have made the final choice it is possible that you may require some assistance financing your latest purchase. This is not a problem for the business managers based at Big Motoring World. They are all fully approved by the Financial Services Authority and operate at an expert level to deliver finance package details in a straightforward manner. Should you require their excellent service, they will be able to lead you through the variety of finance deals available in order that your monthly repayments are manageable. None of this big BMW dealership's clients have ever been pressurized into buying or agreeing to something that they

are not completely happy with. Every effort is made to guarantee that you will be fully informed of all details in order that you can come to an informed decision and that repayments can be made easily within your given budget. Big Motoring World also supplies a wide range of insurance products available to all customers. Part exchange of your existing vehicle is also welcomed.

Big BMW supporters may think this is where the story ends – however, this could not be further from the truth. Big Motoring World is not only a supplier of top quality BMWs, but also provides a range of services to ensure that after care is available to every client. As well as after care, a large number of services are aimed at customers who do not own BMWs and will be carried out to the same outstanding level. It is this attitude to customer satisfaction and care that has previous clients returning in droves, confident in the fact that they will receive an impressive and competent service every time from the warm and professional environment that is located at Big Motoring World.

The service team hold a remarkable reputation for customer dedication and attention to detail. There are very few big BMW dealerships that return their customer's vehicles to them in such peak condition. No job is ever too large or too small for this team who between them have a wealth of knowledge in the motor industry. SII and CBS services on BMWs are carried out to BMW standards as are MOTs. These can often be booked on a same day basis should you wish to contact the office before 11 a.m. You can even watch the highly qualified technicians while they work from the viewing lounge. Alternatively take this time to sit back and relax or catch up on some unfinished business. The friendly team will advise you via text when your vehicle is ready to be collected.

Big Motoring World is fully aware that life is not always smooth and things are liable to go wrong. This big BMW dealer has a variety of ways to shoulder the responsibility for its customers leaving them free to carry on with their day to day lives. For example, the diagnostics team employ the services of Autologic software should you have any problems. This software was specifically designed for use by independent dealerships in order that they can trouble shoot without having to contact the manufacturer. This speeds up the entire repair process. Insurance packages, vehicle recovery and body shop services are all on hand to ensure that you continue to maintain your big BMW motoring experience. In the event that customers should require their services, Big Motoring World can guarantee that they will always be there to help.